REMARKS

This paper is submitted in response to the pending final Office Action mailed on July 19, 2007. Because this Response is submitted with a certificate of electronic filing in compliance with 37 C.F.R. §1.8 on or before the shortened period for reply set to expire on **September 19, 2007**, this Response is timely filed. Moreover, because this Response is submitted within two (2) months of the mailing date of the final Office Action, Applicants respectfully request the issuance of an Advisory Action prior to the three (3) month deadline of October 19, 2007.

I.   TELEPHONIC INTERVIEW

Applicants wish to thank the Examiner Woo for conducting a telephonic interview on September 19, 2007 to discuss the status of this application and our proposed amendments. In particular, after discussing the pending claims, the subject matter disclosed in the specification and the rejections pending, it was tentatively agreed that the proposed amendments to the claimed computer implemented method may overcome the pending rejections.

II.   STATUS OF THE CLAIMS

Prior to this Response, claims 1 to 14 were pending and at issue. By this Response, claims 1, 11 and 12 have been amended and claim 10 has been canceled without disclaimer. No new subject matter has been added by these amendments or this Response.

While Applicants believe that no additional fees are due in connection with this application, Applicants direct the Office to charge **Deposit Account No. 19-2179 (2003P11251US)** for any fees deemed owed during the pendency of this application, excluding the issue fee.

III.   CLAIM REJECTIONS

The Office Action rejects claims 1 to 14 under 35 U.S.C. §102 as anticipated by U.S. Published Patent Application No. 2002/0178100 to Koveos ("*Koveos*").

Applicants respectfully traverse the rejection of claims 1 to 14 as anticipated by *Koveos*. In particular, amended independent claims 1 recites, in relevant part, a

computer implemented method for displaying information about a service activity for equipment located at a plurality of building sites that includes sending graphic images about at least one of a plurality of pieces of equipment such that the graphic image of the at least one of the plurality of pieces of equipment includes highlighting on the image of the at least one of the plurality pieces of equipment showing where the equipment requires service.

As discussed in a telephonic, *Koveos* does not disclose sending graphic images of any kind, much less sending graphic images that highlight on the image of at least one of the plurality pieces of equipment where the equipment requires service. *Koveos* simply discloses an asset performance management system configured to log and check service calls (*see* items 13 and 14 in FIG. 3 of *Koveos*) associated with an asset. Contrary to the characterization set forth on page 6 of the pending final Office Action, *Koveos* at page 1, paragraph [0005] to [0021] is silent regarding communicating images, much less the images recited by amendment independent claim 1. Thus, Applicants submit that *Koveos* does not anticipate and/or render obvious amended independent claim 1 and dependent claims 2 to 9 and 11 to 14.

IV.   CONCLUSION

For the foregoing reasons, Applicants respectfully request withdrawal of the pending rejections and submits that the above-identified patent application is now in condition for allowance and earnestly solicits reconsideration of same. The Examiner is respectfully requested to telephone the undersigned if he can assist in any way in expediting prosecution of this application.

Respectfully submitted,

Dated: **September 19, 2007**

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